DSL

If the ADSL is not working properly check the following:

1. Reboot your computer
2. Reboot wireless router (if applicable)
3. Turn modem off and back on. (**DO NOT PUSH THE RESET BUTTONON THE BACK AS THS WILL REMOVE ALL OF THE SETTINS FROM YOUR MODEM)**
4. Make sure modem is turned on and ADSL light is solid
5. Make sure your phone line is working with a normal telephone
6. Make sure the phone jack that the modem is plugged in to is working with a normal telephone
7. Make sure there is a telephone cable connecting the wall jack to the phone/DSL jack on the back of the modem
8. Remove any surge protectors that the phone cable is plugged directly in to. Also remove the power plug for the modem from any surge protectors
9. Ensure your modem is plugged directly in to the phone jack
10. Check settings in computer