Wireless

If the Wireless Internet is not working properly, check the following:

1. Reboot your computer
2. Reboot wireless router (if applicable)
3. When installed, there should be one of the following inside your home, close to the computer or the wireless router:
   1. A black box approximately 1 ½ inches wide by 3 inches long by 1 inch tall with two Ethernet (resemble phone connectors) cables coming out of it as well as a power cable. This box <u>should</u> have a green light lit up on it
   2. A gray box approximately 1 ½ inches wide by 2 inches long by ½ inch tall with two Ethernet (resemble phone connectors) cables coming out of it as well as a power cable. This box <u>should</u> have two green lights lit up on it

   Regardless of which device you have, please remove it from the power source for 30 or more seconds, then plug it back in
4. One at a time, disconnect both Ethernet cables from this module, and plug them back in
5. Remove the power plug from any surge protectors, try a standard outlet
6. Check settings in computer